



Job Description

Job Title:	CAD/CAM Technical Support Engineer
Role:	Full Time (39 hours Monday to Friday with flexibility offered)
Salary:	Up to £38,000 per year depending on experience
Benefits:	27 days annual holiday plus public holidays Company Pension Private medical insurance Bonus scheme Free on-site parking Cycle to work scheme Relocation assistance
Based:	Haddenham, Bucks (remote or hybrid working options available)

TTL are a manufacturing technology company at the forefront of CNC machining and complex software based manufacturing solutions. Our customers span Aerospace, Power Generation, Oil & Gas, Motorsport and Medical applications based in the UK & internationally.

A significant part of current business activities involves our partnership with Siemens Industry Software, established to support the NX CAD/CAM Manufacturing portfolio. In this business division we support the UK market with software sales, add-on software such as post processors and critically technical support and product training for both existing and a growing network of new customers.

We are currently looking to strengthen our team with a new position that will be at the core of our NX technical support and customer training functions. The role will suit a dynamic individual from a manufacturing background looking for his or her next career step.

Responsibilities:

- Use expert product knowledge in Siemens NX CAD & CAM to provide technical support via telephone and email to customers in a wide range of manufacturing applications
- Deliver both “off the shelf” and “tailored” customer training programmes
- Deliver high quality product demonstrations and presentations
- Produce and maintain training manuals, course materials etc.
- Keep up to date with product and industry developments by attending relevant courses seminars etc, provided by Siemens and others
- Role is based primarily at our Haddenham facility but on-site work at customer premises in the UK may occasionally be required
- Represent the company by maintaining a courteous and professional relationship with customers, suppliers and colleagues
- Ensure that all activities are performed safely within employment / health and safety legislation and in the manner prescribed by our ISO 9001 quality standard



Successful candidates will have:

- Good all round manufacturing experience in engineering industry sector
- Highly proficient in the Siemens NX CAD/CAM product suite
- Experience in 3D modelling and drafting
- Strong knowledge of CNC programming including multi axis machining techniques, both milling and turning
- Strong written, verbal, interpersonal and presentation skills
- Strong work ethic, able to work as a team player but also on own initiative with a positive “can do” attitude
- Methodical approach and good attention to detail, calm under pressure
- A flexible approach to working hours, must be prepared to travel as required
- A valid UK or EU passport, or a valid UK visa and be eligible to reside in the UK on a permanent basis
- Full, clean driving licence

To apply please send a copy of your detailed CV, together with current salary to:

Rob Pope - Managing Director
TTL
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Bucks HP19 8LJ

Tel: 01844 296650
Email: jobs@ttl-3d.co.uk
Website: www.ttl-solutions.com

All applications will be dealt with in strict confidence